

TRAINER PROFILE **SHANTA NAGENDRAM**

AREAS OF PROFESSIONAL EXPERTISE IN TRAINING

	Negotiations
	Leadership
	Presentation Skills
	Training of Trainers
	Women's Empowerment
	Communications
	Cross-cultural Competence
	Malaysian Cultural Orientation

HIGHLIGHTS OF TRAINER'S PROFILE

Shanta Nagendram is the founder and director of SkillFocus Consultancy Malaysia and currently an international consultant and trainer. She has conducted training for all sectors in more than 35 countries across 5 continents. She has been appointed as the lead consultant for building capacity in negotiations and leadership training by several organisations including the Commonwealth Secretariat, European Union and Institute of International Education (IIE USA) and by several governments, companies and civil society organisations. Shanta obtained her B. Economics (Hons.) from the University of Malaya and her M.Sc. in International Relations from the London School of Economics & Political Science. She was also a Fulbright Scholar and has participated in both the Basic and Advanced Negotiations workshops at the Harvard Law School. Her expertise is in leadership, negotiations, communications, presentations, cross-culture, customer service, teambuilding and womens' empowerment.